

UNIVERSITY OF CAMBRIDGE INTERNATIONAL EXAMINATIONS
International General Certificate of Secondary Education

**MARK SCHEME for the October/November 2009 question paper
for the guidance of teachers**

0417 INFORMATION TECHNOLOGY

0417/01

Paper 1 (Written), maximum raw mark 120

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes must be read in conjunction with the question papers and the report on the examination.

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Question Number	Answer	marks															
1	<p>A Scanner</p> <p>B Dot matrix printer</p> <p>C Hard disc drive</p> <p>D Graphics tablet</p> <p>E Multimedia projector</p>	<p>[1]</p> <p>[1]</p> <p>[1]</p> <p>[1]</p> <p>[1]</p>															
2	<table border="0" style="width: 100%; text-align: center;"> <tr> <td>Bar code reader</td> <td>Keyboard</td> <td>Laser printer</td> </tr> <tr> <td>Memory Stick</td> <td>Mouse</td> <td>Zip disc drive</td> </tr> </table>	Bar code reader	Keyboard	Laser printer	Memory Stick	Mouse	Zip disc drive	[1] [1]									
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3	<table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 80%;"></th> <th style="width: 10%; text-align: center;">True</th> <th style="width: 10%; text-align: center;">False</th> </tr> </thead> <tbody> <tr> <td>Dot matrix printers produce high quality output</td> <td style="text-align: center;"></td> <td style="text-align: center;">✓</td> </tr> <tr> <td>Laser printers are very noisy</td> <td style="text-align: center;"></td> <td style="text-align: center;">✓</td> </tr> <tr> <td>Graph plotters are used when extremely large hard copy is required</td> <td style="text-align: center;">✓</td> <td style="text-align: center;"></td> </tr> <tr> <td>Inkjet printers are used where continuous stationery is required</td> <td style="text-align: center;"></td> <td style="text-align: center;">✓</td> </tr> </tbody> </table>		True	False	Dot matrix printers produce high quality output		✓	Laser printers are very noisy		✓	Graph plotters are used when extremely large hard copy is required	✓		Inkjet printers are used where continuous stationery is required		✓	<p>[1]</p> <p>[1]</p> <p>[1]</p> <p>[1]</p>
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4	<p>(a) A mouse</p> <p>(b) A bank cheque</p> <p>(c) A memory stick</p> <p>(d) A microphone</p>	<p>[1]</p> <p>[1]</p> <p>[1]</p> <p>[1]</p>															
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6	<p>Triangle:</p> <p>1 mark for a correct loop e.g. REPEAT 3, END REPEAT</p> <p>1 mark for RIGHT 120</p> <p>Backward sequence</p> <p>1 mark for PENUP, BACKWARD 80, PENDOWN</p> <p>Square:</p> <p>1 mark for a correct loop e.g. REPEAT 4, END REPEAT</p> <p>1 mark for FORWARD 100 coming immediately after RIGHT 90 as given</p>	[5]															

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7		Health	Safety	
	Headaches caused by prolonged use	✓		[1]
	Trailing wires in a computer room		✓	[1]
	RSI though continual typing	✓		[1]
	Back problems through bad posture	✓		[1]
	Too many plugs in an electric socket		✓	[1]
	Drinking water whilst using a computer		✓	[1]
8	Producing utility bills			
	Paying for goods at an EFTPOS terminal		✓	[1]
	Making an airline booking		✓	[1]
	Producing monthly payrolls			
	Monitoring a patient's condition in a hospital		✓	[1]
	Reading data from bank cheques			
9 (a)	<p>Four from</p> <p>ID number/Borrower number</p> <p>Photo of borrower</p> <p>Name</p> <p>Address</p> <p>Post code</p> <p>Email address</p> <p>Gender/Title</p> <p>Date of Birth</p> <p>Max. two from:</p> <p>Home Phone number</p> <p>Work Phone number</p> <p>Mobile Phone number</p>			[4]

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(b)	<p>Four from:</p> <p>Data fills the screen Clearly defined input area for each record Appropriate spacing for each field Back button/arrow/previous record facility Forward button/arrow/next record facility Number of record is on screen Submit button/facility First record button/facility Last record button/facility An easy to read font/font size/ A sensible font colour/background colour Easy to follow instructions for completing screen/help icon No overlapping of items Exit button/return to homepage button/facility</p>	[4]												
(c)	<p>Double entry/data entered twice <u>computer</u> compares the two versions</p> <p>Visual checking/verification Typed in data is compared with original data</p>	[1] [1] [1] [1]												
(d)	<p>Three from</p> <p>Normal data is data which is within an acceptable range/ is usual for the situation Any example between 1 and 6</p> <p>Extreme data is data which is at either end of a normal range of data Examples: 1, 6</p> <p>Abnormal data is data which is outside the acceptable range/is of the wrong data type Example: any negative number or number greater than 6 or text example</p>	[1] [1] [1] [1] [1] [1]												
(e)	<table border="1"> <tr> <td>Improvements can be made</td> <td>✓</td> </tr> <tr> <td>The hardware and software can be specified</td> <td></td> </tr> <tr> <td>Limitations of the system can be identified</td> <td>✓</td> </tr> <tr> <td>To see how many books are required</td> <td></td> </tr> <tr> <td>To make sure the user is satisfied with the system</td> <td>✓</td> </tr> <tr> <td>So that program coding can be written</td> <td></td> </tr> </table>	Improvements can be made	✓	The hardware and software can be specified		Limitations of the system can be identified	✓	To see how many books are required		To make sure the user is satisfied with the system	✓	So that program coding can be written		[1] [1] [1]
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(f)	<p>Technical Three from: Program listing Programming language Flowchart/algorithm List of variables File structure Purpose of the system/program Input format or example Output format or example Hardware requirements Software requirements Sample runs/test runs Known bugs/possible errors Validation rules</p> <p>User Three from: How to load software/run software/install software. How to save a file. How to search How to sort How to print How to add records How to delete/edit records Purpose of the system/program (only if not mentioned in technical documentation) Input format or example (only if not mentioned in technical documentation) Output format or example (only if not mentioned in technical documentation) Hardware requirements (only if not mentioned in technical documentation) Software requirements (only if not mentioned in technical documentation) Sample runs (only if not mentioned in technical documentation) Error messages (only if not mentioned in technical documentation) Error handling Tutorials Troubleshooting guide/Contact details/help line/FAQ</p>	[3 max]																								
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10	<table border="1" style="width: 100%;"> <tr> <td>The customer types in the PIN</td> <td style="text-align: right;">3</td> <td style="text-align: right;">[1]</td> </tr> <tr> <td>If the PIN and the number stored in the chip are the same go onto the next step</td> <td style="text-align: right;">5</td> <td style="text-align: right;">[1]</td> </tr> <tr> <td>The customer's account is checked to see if it has sufficient funds</td> <td style="text-align: right;">7</td> <td style="text-align: right;">[1]</td> </tr> <tr> <td>The card is inserted into the reader</td> <td style="text-align: right;">1</td> <td></td> </tr> <tr> <td>The PIN number is compared with that stored in the chip</td> <td style="text-align: right;">4</td> <td style="text-align: right;">[1]</td> </tr> <tr> <td>The transaction is authorized</td> <td style="text-align: right;">8</td> <td style="text-align: right;">[1]</td> </tr> <tr> <td>The device checks if the card is valid</td> <td style="text-align: right;">2</td> <td style="text-align: right;">[1]</td> </tr> <tr> <td>The supermarket computer contacts the customer's bank computer</td> <td style="text-align: right;">6</td> <td style="text-align: right;">[1]</td> </tr> </table>	The customer types in the PIN	3	[1]	If the PIN and the number stored in the chip are the same go onto the next step	5	[1]	The customer's account is checked to see if it has sufficient funds	7	[1]	The card is inserted into the reader	1		The PIN number is compared with that stored in the chip	4	[1]	The transaction is authorized	8	[1]	The device checks if the card is valid	2	[1]	The supermarket computer contacts the customer's bank computer	6	[1]	[1] [1] [1] [1] [1] [1] [1]
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11 (a)	<p>Six from:</p> <p>Interactive user screen appears Details of car type are entered Questions about engine problems are asked/on-board computer connected to expert system Answers to questions/engine problems are typed in Inference engine searches Searches the Knowledge base using the Rules (base) Suggested probabilities of faults are output In the form of a report to the mechanic/on screen output</p>	[6]								
(b)	<p>Two from:</p> <p>Medical diagnosis Mineral prospecting Chess games Plant identification Animal identification Tax advice Careers advice/guidance Insurance Drug efficacy</p>	[2]								
12 (a)	<table border="1"> <tr> <td>Pressure sensor</td> <td>✓</td> </tr> <tr> <td>Proximity sensor</td> <td></td> </tr> <tr> <td>Temperature sensor</td> <td>✓</td> </tr> <tr> <td>Oxygen sensor</td> <td></td> </tr> </table>	Pressure sensor	✓	Proximity sensor		Temperature sensor	✓	Oxygen sensor		[1] [1]
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Temperature sensor	✓									
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(b)	<p>Computers work in digital Sensors produce analogue data</p>	[1] [1]								
(c)	<p>Five from:</p> <p>Microprocessor continually monitors sensors Data is converted from analogue to digital/ADC is used Compares water level with pre-programmed value If water level reached microprocessor switches off valve Else valve left on/switched on Compares temperature with pre-programmed value If temperature higher microprocessor switches off heater Else heater left on/switched on Compares weight of clothes with pre-programmed value If clothes too heavy microprocessor sounds alarm/stops machine/motor stops running Else cycle continues/motor starts</p>	[5]								

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16	Three from	
	User ID/Passwords/PIN	[1]
	User ID/Password/PIN entered is compared with that held on system/never tell anyone your password/regularly change password/make it not easy to guess/only person who knows password can access account	[1]
	Encryption	[1]
	Data is scrambled up/key must be known to unscramble it/prevents people from understanding data	[1]
	Firewall	[1]
	Prevents unauthorised users/computers from accessing network	[1]
	Digital certificates	[1]
	Transactions are digitally signed/authenticated/transaction is linked to the PC being used to carry out online banking	[1]
	Anti Spyware	[1]
Prevents spyware from invading your computer and gaining personal information	[1]	
Make sure website is secure	[1]	
Locked padlock is present on display	[1]	
[Total: 6 max]		
17	Eight from:	
	Drawbacks:	
	Not all information is accurate	
	Some information is purely for advertising/selling purposes	
	Might need proxy server to prevent access to certain types of site	
	Some information is pornographic	
	Anyone can put information on the Internet	
	Much of the information on the Internet is not filtered	
	Need to identify the validity of the author	
	Need to be careful about whether information is fact or opinion	
Information can be biased		
Results from search engine could be skewed because of sponsorship/marketing		
Internet is not policed		
So much information available which might be unreliable		
Benefits:		
Wide range of information to select (desirable/reliable information)		
Able to search quickly (using search engines) to find (reliable/desirable) information		
Information can be downloaded and edited (to make it desirable/reliable)		
Can use the final part of a URL to identify reliability		
Information can be up to date/real time so reliable		
.ac, .gov, .org are usually fairly reliable		
Can compare information from sites to see if it is reliable	[8]	