## Cambridge International Examinations

Cambridge International General Certificate of Secondary Education

## INFORMATION AND COMMUNICATION TECHNOLOGY

0417/02
Paper 2 Practical Test A
October/November 2016
MARK SCHEME
Maximum Mark: 80


This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge will not enter into discussions about these mark schemes.
Cambridge is publishing the mark schemes for the October/November 2016 series for most Cambridge IGCSE ${ }^{\circledR}$, Cambridge International A and AS Level components and some Cambridge O Level components.

[^0]| Page 2 | Mark Scheme | Syllabus | Paper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - October/November 2016 | $\mathbf{0 4 1 7}$ | $\mathbf{0 2}$ |

## Task 1 - Evidence Document

This mark scheme includes the screenshots of the printed evidence that candidates should have included and screen shots from the Evidence Document.

## Task 2 - Document

You are going to edit an induction document for new staff at Tawara Health Club. The company uses a corporate house style for all their documents. Paragraph styles should be created and applied as instructed.

| No | Steps |  |  |  |  |  |  |  | Mark |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| 1 | Using a suitable software package, open the file N216BRIEFING.RTF Set the: <br> page size to A4 <br> orientation to portrait <br> top and bottom margins to 2 centimetres <br> left and right margins to 1.5 centimetres. <br> - page size A4 and page orientation portrait (1 mark) <br> - top and bottom margins set to 2 cm , left and right margins set to 1.5 centimetres (1 mark) |  |  |  |  |  |  |  | [2] |
| 2 | Save the document in your work area with the file name INDUCTION. Make sure it is saved in the format of the software you are using. <br> - file saved as INDUCTION in software format and evidence of file type (1 mark) |  |  |  |  |  |  |  | [1] |
| 3 | Create and store the following paragraph styles: |  |  |  |  |  |  |  | 3] |
|  | House style specilications |  |  |  |  |  |  |  |  |
|  |  |  |  | E | E 晨 \# 4 |  |  |  |  |
|  | THC-Header_footer | serif | 10 | as in step 4 | italic | single | 0 | 0 |  |
|  | THC-Tate | sans-serif | 32 | latt | bold | single | 0 | 0 |  |
|  | THC-Subtile | sans-serif | 16 | right | italic | single | 0 | 0 |  |
|  | THC-Subheading | sans-serif | 14 | centre | underined | single | 0 | 12 |  |
|  | THC-Body | seeit | 11 | justified | none | single | 0 | 12 |  |
|  | THC-Table | serif | 11 | laft | none | single | 0 | 0 |  |
|  | Place in your Evidence Document screenshot(s) to show all the settings for the THC-Subheading style. <br> - THC-Subheading style created, correct name (1 mark) <br> - sans-serif, 14pt, centre aligned, underlined (1 mark) <br> - 12 point spacing after (1 mark) |  |  |  |  |  |  |  |  |


| Page 3 | Mark Scheme | Syllabus | Paper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - October/November 2016 | $\mathbf{0 4 1 7}$ | $\mathbf{0 2}$ |


| No | Steps | Mark |
| :---: | :---: | :---: |
| 4 | Place in the header: <br> the text Tawara Health Club left aligned automated page numbers right aligned. <br> Place in the footer: <br> your Centre number and candidate number left aligned the automated file name only (no path) right aligned. <br> Apply the THC-Header_footer style to the header and footer text. <br> Make sure that: <br> all the alignments match the page margins <br> no other text is included in the header and footer area headers and footers are displayed on all pages. <br> - header: Tawara Health Club left aligned, automated page numbers right aligned matching the page margins; and displayed on each page (1 mark) <br> - footer: Centre number and candidate number left aligned, the automated file name (no path) right aligned matching the page margins; and displayed on each page (1 mark) <br> - THC-Header_footer style applied to both header and footer and is correct style (1 mark) | [3] |
| 5 | At the start of the document enter the title: New Staff Induction <br> - correct insertion of title (1 mark) | [1] |
| 6 | Apply the THC-Title style to this text. <br> - correct THC-Title style applied (1 mark) | [1] |
| 7 | Below the title, add a subtitle: <br> Report prepared by: and add your name. <br> - correct insertion of subtitle (1 mark) | [1] |
| 8 | Apply the THC-Subtitle style to this text. <br> - correct THC-Subtitle style applied(1 mark) | [1] |
| 9 | Apply the THC-Body style to the rest of the document. <br> - correct THC-Body style applied to all text and table (1 mark) | [1] |
| 10 | Display all the text after the second paragraph which ends ... complete with your line manager. in two columns of equal width with a 1 centimetre space between them. <br> - section break in correct place (1 mark) <br> - two equally spaced columns 1 cm between columns (1 mark) | [2] |
| 11 | Identify the 9 subheadings in the document and apply the THC-Subheading style to each one. <br> - correct THC-Subheading style to all subheadings (1 mark) | [1] |


| Page 4 | Mark Scheme | Syllabus | Paper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - October/November 2016 | $\mathbf{0 4 1 7}$ | $\mathbf{0 2}$ |


| No | Steps | Mark |
| :---: | :---: | :---: |
| 12 | Open the file N216CONTACTS.CSV and insert the contents as a table within the column width after the text ... which you may find useful: <br> - table inserted correctly within column width (1 mark) | [1] |
| 13 | Delete the row containing the data for Andy Clarke <br> - correct row deleted (1 mark) | [1] |
| 14 | Format the first row of the table to be: bold and underlined centre aligned over the three columns shaded with a light grey background (20-40\%). <br> - first row cells merged across 3 columns and text centred (1 mark) <br> - first row bold, underlined, light grey shading applied (1 mark) | [2] |
| 15 | Make sure that: <br> the THC-Table style is applied to rows 2 to 8 of the table numbers are right aligned text in each cell does not wrap only an outside border is displayed when printed. <br> - THC-Table style applied rows 2 to 8, numbers are right aligned, data displayed on one line, outside border displayed when printed (1 mark) | [1] |
| 16 | The section with the heading Anti-virus Policy is incomplete. You are required to enter some information about the prevention of viruses. Identify three methods of preventing viruses and enter your answers after the text ... methods of preventing viruses, three of which are: <br> - 3 methods of preventing viruses identified (1 mark per method) i.e. <br> - running/using/executing (up-to-date) anti-virus software... <br> - ...keep antivirus virus definition files up-to-date <br> - scanning downloaded files <br> - do not allow others to use their portable media on your computer <br> - don't run executables/files from unknown sources <br> - do not open email attachments from unknown sources/spam | [3] |
| 17 | Change the list from: Child Protection... to ... Confidentiality to a numbered list. <br> - list changed to a numbered list (1 mark) | [1] |
| 18 | Format this list so the numbers are aligned at the left margin with no space after each line. <br> - numbers aligned at left margin and list in single line spacing (1 mark) | [1] |


| Page 5 | Mark Scheme | Syllabus | Paper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - October/November 2016 | 0417 | 02 |


| No | Steps | Mark |
| :---: | :--- | :---: |
| 19 | Spell check and proofread the document. <br> Make sure that: <br> tables and lists are not split over two columns or pages <br> there are no widows or orphans <br> there are no blank pages <br> the house style specification has been followed and the correct styles <br> applied as instructed <br> spacing between all items is consistent. | $[2]$ |
|  | document contains no spelling errors (1 mark) <br> document complete (e.g. no missing or misplaced paragraphs), margins <br> consistent, spacing consistent, no widows/orphans, split lists or tables, blank <br> pages (1 mark) |  |
|  | [Total:29] |  |


| Page 6 | Mark Scheme | Syllabus | Paper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - October/November 2016 | $\mathbf{0 4 1 7}$ | $\mathbf{0 2}$ |

## Task 3 - Database

You are now going to prepare some reports for the company. Make sure all currency values display the $£$ sign and are to 2 decimal places. If $£$ sign is not available, select a different currency sign displayed to 2 decimal places.

| No | Steps |  |  | Mark |
| :---: | :---: | :---: | :---: | :---: |
| 20 | Using a suitable database package, import the file N216MEMBERS.CSV Use these field names and data types: |  |  | [3] |
|  | Field Name | Data Type | Format |  |
|  | Member_No | Text |  |  |
|  | Title | Text |  |  |
|  | First_Name | Text |  |  |
|  | Last_Name | Text |  |  |
|  | Add_1 | Text |  |  |
|  | Post_Code | Text |  |  |
|  | Gender | Text |  |  |
|  | Date_Joined | Date | DD/MM/YYYY |  |
|  | Type | Text |  |  |
|  | Fees_Due | Boolean/Logical | To display as Yes/No |  |
|  | Pay_Method | Text |  |  |
|  | Set the Member_No field as a primary key. <br> Save the data. <br> - all fields names as given and correct date types, date displays in report as DD/MM/YYYY (1 mark) <br> - Fees_Due as boolean/logic/Yes/No in design and displays Yes/No on report (1 mark) <br> - Member_No set as primary field (1 mark) |  |  |  |
| 21 | Using a drop down menu, format the Pay_Method field to restrict data entry to only the following entries: <br> Cash <br> Credit Card <br> Cheque <br> Debit Card <br> Paym <br> No other entries should be allowed within this field. <br> - list/drop down menu created (1 mark) <br> - data entry limited (1 mark) <br> - Cash, Credit Card, Cheque, Debit Card, Paym entries error free (1 mark) |  |  | [3] |


| Page 7 | Mark Scheme | Syllabus | Paper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - October/November 2016 | $\mathbf{0 4 1 7}$ | $\mathbf{0 2}$ |


| No |  |  | Mark |
| :---: | :---: | :---: | :---: |
| 22 | Enter the following record into the members table: |  | [1] |
|  | Member_No | SW026 |  |
|  | Title | Mr |  |
|  | First_Name | Bradley |  |
|  | Last_Name | Holloway |  |
|  | Add_1 | 42 Boar Lane |  |
|  | Post_Code | BD23 9XR |  |
|  | Gender | Male |  |
|  | Date_Joined | 02/02/2015 |  |
|  | Type | SW |  |
|  | Fees_Due | Yes |  |
|  | Pay_Method | Debit Card |  |
|  | Check your data entry for errors. Save the data. <br> - record inserted correctly (1 mark) |  |  |
| 23 | Import the file N216RATES.CSV as a new table in your database. <br> Make sure the Annual_Fee is formatted as currency. <br> Set the Memb_Code field as a primary key. <br> Create a one-to-many relationship between the Memb_Code field in the rates table and the Type field in the members table. <br> - One-to-Many relationship created between Memb_Code and Type fields <br> (1mark) |  | [1] |


| Page 8 | Mark Scheme | Syllabus | Paper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - October/November 2016 | $\mathbf{0 4 1 7}$ | $\mathbf{0 2}$ |


| No | Steps | Mark |
| :---: | :---: | :---: |
| 24 | A 5\% penalty charge is added for late payment of fees. Using fields from both tables, produce a report which: <br> contains a new field called Late_Payment which is calculated at run-time and displayed as currency. This field will calculate the Annual_Fee multiplied by 1.05 <br> shows only the records where the Date_Joined is 01/01/2015 or later, Fees_Due is Yes and Type does not include TE shows only the fields Member_No, Title, First_Name, Last_Name, Fees_Due, Date_Joined, Memb__Type, Annual_Fee, and Late_Payment in this order with data and labels displayed in full <br> sorts the data into ascending order of Memb_Type and then ascending order of Last_Name <br> fits on a single page wide <br> has a page orientation of landscape <br> calculates the total Annual_Fee for this selection and positions this number under the Annual_Fee column <br> has a label to the left of this number Total fees due <br> includes the heading Overdue Membership Fees at the top of the page has your name, Centre number and candidate number at the bottom of the report. <br> Save and print your report. <br> - heading: Overdue Membership Fees at the top of the page (1 mark) <br> - new field called Late_Payment created (1 mark) <br> - calculates Late_Payment as Annual_Fee multiplied by 1.05 (1 mark) <br> - displays only the records where Fees_Due is Yes, Type excludes TE (1 mark) <br> - displays only the records where Date_Joined is >=01/01/2015 (1 mark) <br> - shows only the fields Member_No, Title, First_Name, Last_Name, Fees_Due, Date_Joined, Memb_Type, Annual_Fee, \& Late_Payment in the correct order (1 mark) <br> - has landscape orientation, fits on a single page wide, data and labels fully visible (1 mark) <br> - sorts the data into ascending order of Memb_Type, then ascending on Last_Name (1 mark) <br> - calculates the total Annual_Fee and positions this number under the Annual_Fee column (2 marks) <br> - label to the left of this number: Total fees due (1 mark) <br> - Annual_Fee, Late_Payment and Total fees due displayed as currency 2dp (1 mark) | [12] |


| Page 9 | Mark Scheme | Syllabus | Paper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - October/November 2016 | $\mathbf{0 4 1 7}$ | $\mathbf{0 2}$ |


| No | Steps | Mark |
| :---: | :---: | :---: |
| 25 | Produce a report from all the data which: selects only those records where: <br> Type is SW, GY or TE <br> Fees_Due is Yes <br> Pay_Method contains Card <br> shows only the fields Type, First_Name, Last_Name, Add_1, Post_Code, Pay_Method and Fees_Due in this order with data and labels displayed in full <br> sorts the Pay_Method in descending order <br> has a page orientation of portrait and fits on a single page <br> includes the heading Single Activity Card Payments at the top of the page has your name, Centre number and candidate number at the top right of the report. <br> Save and print your report. <br> - heading: Single Activity Card Payments at the top of the page (1 mark) <br> - displays only the records where Type is SW, GY or TE and Fees_Due is Yes (1 mark) <br> - displays only the records where Pay_Method contains Card (1 mark) <br> - sorts the Pay_Method in descending order (1 mark) <br> - shows only the fields Type, First_Name, Last_Name, Add_1, Post_Code, Pay_Method and Fees_Due in the correct order (1 mark) <br> - portrait orientation, fits one page, all data and labels fully visible (1 mark) <br> - name, Centre number and candidate number at the top right of the report (1 mark) | [7] |
|  | [Total: 27] |  |


| Page 10 | Mark Scheme | Syllabus | Paper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - October/November 2016 | 0417 | 02 |

## Task 4 - Mail merge document

You are required to carry out a mail merge to create a checklist for use during the induction of new staff.

| No | Steps | Mark |
| :---: | :---: | :---: |
| 26 | Use the file N216CHECKLIST.RTF as the master document for the mail merge and the file N216NEWSTAFF.CSV as the data source file. <br> In the master document: <br> replace <Date> with a field to display today's date in the format DD/MM/YYYY <br> insert the merge fields «First_Name» «Last_Name» «Job_Title» «Line_Manager» «Start_Date» «Department» «Course» «Course_Date» «Location» from the data source file where indicated include your name, Centre number and candidate number in the footer of the document. <br> - date field inserted (1 mark) <br> - date displays in format dd mm yyyy (1 mark) <br> - correct merge fields «First_Name» «Last_Name», «Job_Title», «Line_Manager», correct position and spacing (1 mark) <br> - correct merge fields «Start_Date» «Department», correct position and spacing(1 mark) <br> - correct merge fields «Course» «Course_Date» «Location», correct position, spacing and maintain punctuation (1 mark) <br> - name, Centre number and candidate number in footer (1 mark) | [6] |
| 27 | Insert the image N216LOGO.JPG in an appropriate position. Format the image so that: <br> it is resized to a width of 4 centimetres <br> the aspect ratio is maintained <br> the image does not overlap any items on the document. <br> Save and print the master document with the merge fields displayed. <br> - logo inserted in appropriate position, no overlap (1 mark) <br> - logo resized to 4 cm wide with aspect ratio maintained (1 mark) | [2] |
| 28 | Merge the checklist for only those applicants who need to attend the induction course. <br> - evidence of selection method (1 mark) | [1] |
| 29 | Print only the merged checklists for the selected applicants. <br> - letters printed for Induction course only (1 mark). | [1] |
| 30 | Evaluate the suitability of this checklist for use with its intended audience. Identify any improvements which could be made and give reasons. <br> - evaluation of the suitability of the checklist for the target audience, with justified improvements (4 marks) | [4] |
|  | [Total: 14] |  |


| Page 11 | Mark Scheme | Syllabus | Paper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - October/November 2016 | 0417 | $\mathbf{0 2}$ |

Task 5 - Presentation
You are now going to create a short presentation.

| No | Steps | Mark |
| :---: | :---: | :---: |
| 31 | Import the file N216GYM.RTF placing the text as 6 slides in your presentation software. <br> - 6 slides imported with contents of N216GYM.RTF (1 mark) | [1] |
| 32 | Create a master slide with: <br> a plain white background <br> a 3 to 4 point horizontal line across the width of the slide, about 3 <br> centimetres from the top <br> the text Tawara Health Club in a black, italic, 36 point, serif font, above the line, aligned to the top right of the slide. Make sure the text does not wrap. <br> your name, Centre number and candidate number in the bottom right corner in an 18 point font <br> automatic slide numbers in the bottom left corner <br> 1st level bullets formatted in a 24 point font, italic, with arrow shaped bullet style, e.g. > <br> Apply all master slide elements to all slides. <br> Make sure no master slide elements, text or chart overlap each other on any slide. <br> - text Tawara Health Club positioned top right, serif, italic 36 pt font, no wrap (1 mark) <br> - thick 3pt horizontal line across slide, approx. 3 centimetres under title (1 mark) <br> - auto slide numbers bottom left, Name, Centre No, Cand No bottom right, 18pt (1 mark) <br> - 1st level bullets - 24pt, italic, arrow shaped bullets (1 mark) | [4] |
| 33 | Make slide 1 a title and subtitle layout with the text centred on the slide. <br> - slide layout for slide 1 title and subtitle layout, text centred, no bullet, title larger than subtitle ( 1 mark) | [1] |
| 34 | Use the data in the file N216TOTALMEM.CSV to create a vertical bar chart to display the total number of members by membership type. <br> - vertical bar chart created from correct data, no legend (1 mark) | [1] |
| 35 | Label the chart with: <br> - the title Total Club Members <br> - category series labels displayed in full <br> - axis titles as Membership Type and Number <br> Do not display a legend. <br> - chart title and axis labels accurate and displayed in full (1 mark) | [1] |


| Page 12 | Mark Scheme | Syllabus | Paper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - October/November 2016 | $\mathbf{0 4 1 7}$ | $\mathbf{0 2}$ |


| No | Steps | Mark |
| :---: | :--- | :---: |
| 36 | Place the chart to the left of the bullet points on the slide with the title Club <br> Membership <br> $-\quad$ chart placed correctly (1 mark) | [1] |
| 37 | Save the presentation. <br> Print the presentation with 6 slides to the page. <br> Print only the slide with the title Club Membership as a single full slide which <br> fills the page. <br> $-\quad$print handouts 6 slides per page and full single slide Club Membership which <br> fills the page (1 mark) | [1] |
|  | [Total: 10] |  |



| Title |  |
| :--- | :--- |
| Data entry 100\% accurate | 1 mark |
| THC-Title style applied - sans-serif, left aligned, 32pt, bold | 1 mark |

also ensure you can work legally and safely.
As part of your induction you will Subtitle welcome new staff and to introdu Data entry 100\% accurate 1 mark essential health and safety informa THC-Subtitle stvle applied - sans-serif, riaht alianed, 16pt, italic 1 mark
 which you should complete with your line manager.

Company Mission

## Columns

Section break in correct position 2 columns, 1 cm column spacing
omote
1 mark re that 1 mark arding

## General Conduct

Your hours of work are as stated in your offer letter. All members of staff are expe to arrive at their place of work punctually and $\quad$ minder. It is your responsibility to check t) Low when
improve the overall health and fitness of oth through motivation, education and guidance. We committed to the health and well being of mi body and spirit.

## Mentoring

As a new member of staff you will be assigned a mentor who will guide you through the early stages of your appointment. They will help and support you as well as introduce you to company policies and procedures. Your mentor will be a neutral member of staff doing a similar job role. If you have not been assigned a mentor please speak to your line manager.


#### Abstract

Absence The basic annual leave entitlement is 4 weeks, increasing to 5 weeks for employees with 5 years reckonable service. Leave entitlement for part-time employees is calculated on a pro-rata basis. The leave year runs from 1 February to 31 January. Requests for holidays must be approved in advance by your line manager and a holiday form completed.


If you wish to leave the company, please refer to your offer letter for the notice period you are required to give. Notice should be given in writing to your manager.

## Subheadings (9) <br> THC-Subheading style applied - sans-serif, 14pt, centred, underlined <br> 1 mark

telephones. Vobile phones must be switched off whilst you are at work. Smoking is prohibited on company premises.

## Uniform and Appearance

Members of staff are expected to wear the uniform that is provided for them. It should be kept clean and in good repair and will remain the property of the company. Name badges are part of the uniform and should be worn at all times. Footwear should be appropriate for the area in which you work. Staff must maintain the highest possible standards of personal hygiene and cleanliness.

## Disability Awareness

People with a disability may find it hard to access our facilities and services despite many improvements in recent years. Effective service for customers with disabilities means treating everyone the same regardless of disability. Be positive, polite and offer help if required.

## Use of ICT Equipment

We take our Health and Safety responsibilities very musly and are committed to ensuring that the th, safety and welfare of employees and visitors not adversely affected as a result of the work we

Acceptable Use Policy. This policy is designed to ensure that staff are aware of their professional responsibilities when using any form of ICT. All staff must sign the policy and adhere to its contents at all times. You must also be aware of, and comply with, the Data Protection regulations. Further details on this will be provided on your induction training day. Below is a list of key staff contacts and their extension numbers which you may find useful:

|  | Key Personnel |  |
| :--- | :--- | ---: |
| NAME | DEPARTMENT | NUMBER |
| Janet Goode | Personnel | 3402 |
| Waleed Patel | IT | 2691 |
| Julia Ould | First Aider | 2578 |
| Ben Jackson | Health and Safety | 4290 |
| David Jones | Safety Officer | 3651 |
| Ruksana Nasser | Payroll | 5402 |

## Anti-virus Policy

We aim to provide a computing network which is virus-free. A virus is a piece of self-replicating code or malicious programming code designed to destroy or damage information on computers or steal user data. Viruses are usually disguised so their prese is not obvious to the computer user. A infection can be very costly to the company in $t$ of lost data, lost staff productivity and reputation. This policy applies to all comt users. Staff should be aware of the main method preventing viruses, three of which are:

1. ensure anti-virus software is installed and running
2. do not open email attachments unknown sources
3. scan portable media before use

## Policies and Procedures

The following documents are relevant to all job and you should become familiar with their conte

3 valid methods of preventing viruses entered e.g.
running/using/executing (up-to-date) anti-virus software.
...keep antivirus virus definition files up-to-date scanning downloaded files
do not allow others to use their portable media on your computer
don't run executables/files from unknown sources
do not open email attachments from unknown
sources/spam
3 marks

## Table

Complete, correct place, within column width, no changes to data 1 mark Andy Clarke row deleted (below Jones) 1 mark Top row cells merged, heading centred 1 mark Heading bold, underline, light grey shading applied 1 mark

THC-Table style applied rows 2 to 8 (left aligned, no space after each line), numbers right aligned, text on one line, outside border only printed

1 mark do or by the condition of our buildings. You will be required to attend a health and safety training day.

Please ask a member of staff if there is any aspect of your induction you are uncertain about. Welcome to the team!

1. Child Protection
2. Health and Safety
3. Training Centre Guidelines
4. Equal Opportunities/Equity Policy
5. Data Protection
6. Confidentiality
www.xtrapapers.com


| Page 16 | Mark Scheme | Syllabus | Paper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - October/November 2016 | 0417 | $\mathbf{0 2}$ |


| Tawara Health Club |  |  |  |  |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: | :---: |
| Member_No | Title | First_Name | Last_Name | Fees_Due | Date_Joined | Memb_Type | Annual_Fee | Late_Payment |
| SW014 | Mr | Timothy | Allen | Yes | 05/02/2015 | Swim Only | £231.75 | £243.34 |
| SW015 | Mr | Rick | Elliott | Yes | 10/01/2016 | Swim Only | £231.75 | £243.34 |
| SW026 | Mr | Bradley | Holloway | Yes | 02/02/2015 | Swim Only | £231.75 | £243.34 |
| SW001 | Mr | Fred | James | Yes | 13/07/2015 | Swim Only | £231.75 | £243.34 |
| SW007 | Mrs | Megan | Nicholson | Yes | 01/01/2015 | Swim Only | £231.75 | £243.34 |
| SW018 | Ms | Kristin | Sparks | Yes | 27/04/2015 | Swim Only | £231.75 | £243.34 |
| YA001 | Mr | Finlay | Byrne | Yes | 15/07/2015 | Young Adult | £210.50 | £221.03 |
| YA030 | Mr | Louie | McCarthy | Yes | 10/10/2015 | Young Adult | £210.50 | £221.03 |
| YA029 | Mr | Aidan | Simpson | Yes | 12/10/2015 | Young Adult | £210.50 | £221.03 |
| YA016 | Mr | Hayden | Wallis |  | 05/08/2015 | Young Adult | £210.50 | £221.03 |
| Name, Centre number, Candidate number |  |  |  |  |  | Total fees due $£ 9$ |  |  |
| Record added 100\% accurate (ignore Memb_Type, Annual Fee and Late_Payment) |  |  |  |  |  |  |  |  |

[^1]

## Title

Correct, 100\% accurate 1 mark

## Single Activity Card Payments

| Type | First_Name | Last_Name | Add_1 |
| :--- | :--- | :--- | :--- |
| GY | Isobel | Wright | 93 Berkeley Rd |
| TE | Emma | Mellor | 24 Boat Lane |
| TE | Zara | Kerr | 42 Stamford Road |
| GY | Jayden | Sims | 11 Gloucester Road |
| GY | Logan | Wilkinson | 5 Boat Lane |
| SW | Megan | Nicholson | 14 London Road |
| SW | Benjamin | Anderson | 49 Jubilee Drive |
| TE | Charles | Peacock | 97 Nenthead Road |
| SW | Bradley | Holloway | 42 Boar Lane |
| TE | Lilly | Smart | 39 Thirsk Road |
| GY | Benjamin | White | 14 St Maurices Road |
| GY | Rhys | Thomson | 16 Leicester Road |
| SW | Larry | Hernandez | 19 Hourney Road |
| GY | Max | Williams | 47 Walden Road |
| TE | Helen | Terry | 3 Gorgon Street |
| TE | Abbie | Howe | 92 Ballifeary Road |
| TE | Phyllis | Reeves | 22 Corndolly Street |
| SW | Mason | Blackburn | 87 Argyll Street |
| GY | Finley | Carey | 5 Circle Way |
| GY | Jennifer | Nicholls | 33 Monks Way |
| SW | Rick | Elliott | 43 Dewdrop Place |
| GY | Jamie | Brady | 45 Castledore Road |
| GY | Ella | Black | 30 Simone Weil Avenue |
| TE | Mohammad | Armstrong | 59 Main Road |
| SW | Gina | Abbott | 13 The Crescent |
| GY | Luke | Howard | 7 Souterhead Road |
| GY | Cameron | Butler | 47 Guildford Rd |

Search (27 records)
Type is SW, GY or TE, Fees_Due is Yes 1 mark Pay_Method contains Card 1 mark

Name, Centre number, candidate number

| Post_Code | Pay_Method | Fees_Due |
| :--- | :--- | :--- |
| GL2 5SZ | Debit Card | Yes |
| L62 4DJ | Debit Card | Yes |
| SA14 7AC | Debit Card | Yes |
| WV10 9WQ | Debit Card | Yes |
| EX9 7UX | Debit Card | Yes |
| IP27 4JJ | Debit Card | Yes |
| LN8 2JH | Debit Card | Yes |
| KY11 4FP | Debit Card | Yes |
| BD23 9XR | Debit Card | Yes |
| BD23 8LZ | Debit Card | Yes |
| DG7 4AI | Debit Card | Yes |
| KW14 2QW | Debit Card | Yes |
| LA12 0DA | Debit Card | Yes |
| IV23 5BP | Debit Card | Yes |
| CA7 4TW | Credit Card | Yes |
| DG14 2MG | Credit Card | Yes |
| NR16 6KQ | Credit Card | Yes |
| DD3 7VZ | Credit Card | Yes |
| IV3 5YO | Credit Card | Yes |
| DE6 9KP | Credit Card | Yes |
| TA7 3OO | Credit Card | Yes |
| TA5 0RQ | Credit Card | Yes |
| PE22 8DZ | Credit Card | Yes |
| KT14 6MS | Credit Card | Yes |
| DA3 9KE | Credit Card | Yes |
| EN4 1WA | Credit Card | Yes |
| CM9 6TA | Credit Card | Yes |
|  |  |  |


| Sort descending on Pay_Method | 1 mark |
| :--- | :--- |
| Specified fields, correct order | 1 mark |
| Portrait, fits one page, all fields present and data fully visible | 1 mark |
| Name, Centre number and candidate number top right | 1 mark |


| Page 18 | Mark Scheme |  | Papaper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - Octobe |  |  |
| Tawara Health Club |  | Logo |  |
|  |  | 4 cm wide, aspect ratio maintained | 1 mark |

Fields - placeholders and <> correctly replaced for marks, no data lost: «First_Name» «Last_Name», «Job_Title», «Line_Manager»
correct position \& spacing
«Start_Date» «Department» correct position \& spacing «Course» «Course_Date» «Location» correct position, spacing \& maintain punctuation.

1 mark
1 mark
1 mark

Tawara Health Club nd effective manner and

Staff Induction Checklist


Hours of work, time keeping and rotas
Annual leave and booking procedure
Sick leave procedure and other absences
Health and Safety
Workplace fire evacuation procedure (alarm, muster point etc)
Completion of online Fire Safety package
Introduction to local first aider

## Accident/incident reporting procedure

No smoking policy
Workstation assessment and online training
Eye test informmation
Computer Use

| Usemames, passwords and login information Shared dives and directory atructures Approved hardware and sothware Fmeil mepess and usage |  |  |
| :---: | :---: | :---: |
| Polcies and Stumants |  |  |
| ```Code of Conduct Data Protection and Freedom of Information Acceptable Usage Policy (IT) Grievance Child Protection Equal Opportunities/Equity Policy Confidentiality``` |  |  |
| Employee Signature: | Date: |  |
| Line Manager/Supervisor Signature: | Date: |  |

## Company Induction Day

You are required to attend a Company «Courses Training Day. This will be held from 0930 to 1600 on «Course_Date» at «Locations. This session will provide essential health and safety, statutory and mandatory training as well as useful information on other key company issues.
Name, Centre no \& candidate no in the footer 1 mark

Name, Centre number, candidate number

## Merge results



Teverithetices





Result of merge - 3 letters printed Daniel Littlewood, Pablo Garcia, Abdul Saeed 1 mark
Accident/incident reporting procedare
So mookapoley

Iplisat idormation
cenemolie



Sorptiti
Civis Promention
EquiCppanminitqu Py Poley
Crpioguse Sgrase:
Unt Monsentlapentice sinnurs:
Congengy haductioe Dy



incter by compary hami

4ase Canbe reinter concolide terben

Presentation


6 slides imported correctly, no blank slides, no overlap of items, no text changed 1 mark Slide 1 - title \& subtitle layout with centred text (no bullet, title larger)


## Tavara Health Club

## Club Membership

|  |  |  |  | Total ClubMembers | 163 female members |
| :--- | :--- | :---: | :---: | :---: | :---: |
| Vertical bar chart created from correct data, no legend | 1 mark |  |  |  |  |
| Positioned left of bullets on Club Membership slide | 1 mark |  |  |  |  |
| Title and labels correct, data labels displayed in full |  |  |  |  |  |
| Print handouts six slides per page and full single slide only (Club Membership), fills page | 1 mark |  |  |  |  |

[^2]whAW_xtrapapers.com
0417
02
Tawara Health Club

## Evidence Document



## Page layout <br> A4 portrait

1 mark

Step 1 - EVIDENCE 2 - Margins


Page layout
Top \& bottom margins 2 cms ( 0.79 "), left \& right $1.5 \mathrm{~cm}(0.59$ ") $\quad 1$ mark
Step 2 - EVIDENCE 3 - File saved as INDUCTION and evidence of file type

| File saved as INDUCTION in the format of the software 1 mark |  |  |  |  |
| :---: | :---: | :---: | :---: | :---: |
| $\square$ Name | Date modified | Type |  | Size |
| (Will Ind Inction.docx | 24/03/2015 11:48 | Microsoft Off | rd Document |  |

Step 3 - EVIDENCE 4 - THC-Subheading style definition


Step 20 - EVIDENCE 5 - Database field structure


0417
Tawara Health Club

Step 21 - EVIDENCE 6 - Pay_Method field properties showing data entry limited
\#anmemezes
Field Name
Member_No
Title
First_Name
Last_Name
Add_1
Post_code
Gender
Date_Joined
Type
Fees_Due
Pay_Method
Generai Lootup
Disply Contool
Row Sourse Type
Row Source
Baund Calurn
Column Count
Cakurn Heads
Column Widtre
Lut Rawn
Lst Woth
Urist To Uit
4low Huitiole Volue
Allow Value Lit Etits
List Rens Edit Forn
Shaw Drtb Row Saurce V Na


Step 23 - EVIDENCE 7 - Relationship between the two tables


Step 24 - EVIDENCE 8 - Search criteria


Step 24 - EVIDENCE 9 - Calculated control formula screenshot


Step 26 - EVIDENCE 10 - Date field
Mail Merge
Evidence of date field used
1 mark
Issued: \{DATE \@ "dd/MM/yyyy" \* MERGEFORMAT \}

| Page 23 | Mark Scheme | Syllabus | aper |
| :---: | :---: | :---: | :---: |
|  | Cambridge IGCSE - October/November 2016 | 0417 | 02 |

Step 28 - EVIDENCE 11 - Mail merge selection method


Step 30 - EVIDENCE 12 - Evaluate the suitability of this checklist:

- why it is suitable for audience
- why it is not suitable for audience
- an improvement
- reason for improvement
eg:
Personalised to individual
Emboldening, shading, bullets to make easier to read, headings emphasised
Tick boxes/electronic version could automatically link to diaries
Consistent font style, size and alignment
Spelling errors - information, work, break in first paragraph
Step 32 - EVIDENCE 13 - Master slide layout screenshot

| Tavara Health Club |  |
| :---: | :---: |
| Click to edit Master title style |  |
| Click to edit Master text styles <br> - Second level <br> - Third level <br> - Fourthlevel <br> *Fith level |  |
| - | Mame, Centremutime Cosibit mumber |




[^0]:    ® IGCSE is the registered trademark of Cambridge International Examinations.

[^1]:    Correct sum of Annual_Fee positioned under Annual_Fee column
    1 mark Label 100\% accurate to left of calculation

    1 mark
    Annual_Fee, Late_Payment. Total fees due all display consistent currency symbol and 2 dp

    1 mark

[^2]:    Name, Centre number, Candidate number

