

Cambridge Assessment International Education

Cambridge International General Certificate of Secondary Education

INFORMATION AND COMMUNICATION TECHNOLOGY

0417/21

Paper 2 Practical Test A

May/June 2018

MARK SCHEME
Maximum Mark: 80

Published

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge International will not enter into discussions about these mark schemes.

Cambridge International is publishing the mark schemes for the May/June 2018 series for most Cambridge IGCSE™, Cambridge International A and AS Level and Cambridge Pre-U components, and some Cambridge O Level components.

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This syllabus is approved for use in England, Wales and Northern Ireland as a Cambridge International Level 1/Level 2 Certificate.



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Generic Marking Principles

These general marking principles must be applied by all examiners when marking candidate answers. They should be applied alongside the specific content of the mark scheme or generic level descriptors for a question. Each question paper and mark scheme will also comply with these marking principles.

GENERIC MARKING PRINCIPLE 1:

Marks must be awarded in line with:

- the specific content of the mark scheme or the generic level descriptors for the question
- the specific skills defined in the mark scheme or in the generic level descriptors for the question
- the standard of response required by a candidate as exemplified by the standardisation scripts.

GENERIC MARKING PRINCIPLE 2:

Marks awarded are always whole marks (not half marks, or other fractions).

GENERIC MARKING PRINCIPLE 3:

Marks must be awarded **positively**:

- marks are awarded for correct/valid answers, as defined in the mark scheme. However, credit is given for valid answers which go beyond the scope of the syllabus and mark scheme, referring to your Team Leader as appropriate
- marks are awarded when candidates clearly demonstrate what they know and can do
- · marks are not deducted for errors
- marks are not deducted for omissions
- answers should only be judged on the quality of spelling, punctuation and grammar when these features are specifically assessed by the question as indicated by the mark scheme. The meaning, however, should be unambiguous.

GENERIC MARKING PRINCIPLE 4:

Rules must be applied consistently e.g. in situations where candidates have not followed instructions or in the application of generic level descriptors.

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GENERIC MARKING PRINCIPLE 5:

Marks should be awarded using the full range of marks defined in the mark scheme for the question (however; the use of the full mark range may be limited according to the quality of the candidate responses seen).

GENERIC MARKING PRINCIPLE 6:

Marks awarded are based solely on the requirements as defined in the mark scheme. Marks should not be awarded with grade thresholds or grade descriptors in mind.

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Header

Automated page numbers left aligned, file size in kilobytes, right aligned, no placeholders 1 mark

90

1 mark

Graduate Employment Report

Title - data entry 100% accurate 1 mark GR-Title style seen in EV3 and applied (serif. 36pt, centred, bold, italic only, no space before or after) 1 mark Edited by: Candidate Name

Least 350,000 graduates leave university still remains highly com

Subtitle – name entered, GR-Subtitle style seen in EV3 and applied (serif, 18pt, right underlined only, no space before or after)

similarly qualified applicants for the same job

The Skills Gap

Section break correct position 1 mark 2 columns, 2 cm column spacing 1 mark

Employability Skills

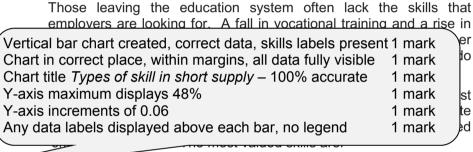
A skills gap threatens the lity of businesses around the

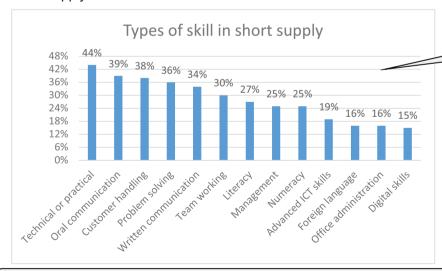
Subheadings (8)

GR-Subhead style applied – matches style such as problem defined in Evidence Doc 1 mark ecent employment

ig skills as being in short supply:

ed on shortages of cation, and math





- > COMMUNICATION
- TEAM WORKING
- LEADERSHIP
- > INITIATIVE
- PROBLEM-SOLVING
- > FLEXIBILITY
- > ENTHUSIASM

Graduate

before

bridge career opportur **Bullets**

GR-Bullet style seen in EV3 and applied to correct text (serif, 14pt, all caps) 1 mark

Bullets indented 3 cms from left margin, hanging indent,

> shaped bullet, single line, no space after

Name, Centre number, candidate number

Footer

Name, Centre number, candidate number right aligned no placeholders 1 mark

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Page 4 of 16

90

employers,

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2

Volunteering Projects

VOLUNTEER

Many employers favour applicants with voluntary work experience. The range of employability skills that can be gained is extensive including leadership, problem-solving. and selftean awareness. Virt/

Image by a volunteering opportunity a Image inserted in correct position Aligned to top of text and left margin, text wrapped 1 mark

focus to choosing a career.

Being a volunteer brings value to Resized to 2.5 cm wide, aspect ratio maintained skills at the same time. It also provides the opportunity to meet new professionals, gain new skills, network and develop relationships that might become crucial in future career development. volunteering placements offer accredited training such as first aid. child protection and mental health awareness training.

Peer Mentoring

Peer mentoring is all about students supporting each other. voluntary scheme which was designed to help new students in first year of study but is also available to continuing students feel they could benefit from peer support. Mentoring provide opportunity of developing transferable skills, meeting new people and gaining valuable experience.

Student Ambassadors

This scheme recruits students to represent the university at oncampus events as well as in local schools, colleges and the community. The aim of the scheme is to raise aspirations and encourage people from a variety of backgrounds to consider progression to higher education. Student Ambassadors provide a role model to learners and a unique perspective on life as a student which can engage and inspire.

As ambassadors, students get involved in a range of challenging and rewarding placements and projects including open days, taster days, student shadowing, marketing events, and higher education fairs. Student ambassadors receive training to support them in their outreach and recruitment roles. The scheme provides work and training opportunities which help to build confidence, encourage personal development and develop transferable employability skills in preparation for future employment.

Internships

hat work placements and internships make a huge loyability skills. Graduate internships and work Inities offer relevant work experience and are an

moreasingry popular way of launching a career. Working as an intern in a firm is a great way of making valuable contacts in a chosen profession.

Research suggests that the key to securing a top role is to undertake work placements at the company in question. A third of graduate vacancies are filled by applicants who have already worked for the organisation during their degree course, either through paid

Paragraph indented 2 cms from left and right hand margins 1 mark Thick (3–4pt) border applied to indented text 1 mark Light grev shading applied to indented text i.e. fills box 1 mark

1 mark

1 mark

rexpenence nave very nule chance of receiving a job luate programme.

Digital Skills

A worker with inadequate digital skills wastes up to 21% of total productivity time and an average office worker is estimated to waste an hour a day through poor computer knowledge.

According to top employers graduates are missing out on jobs because their grasp of digital technology is not strong enough. Digital skills and knowing how to use basic productivity software such as word processing software and spreadsheets are baseline

Name. Centre number. candidate number

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90

requirements in nearly 80 percent of all middle-skill job openings and are critical to earning a living wage these days. Jobs that require digital skills are growing at a much faster rate than other jobs.

Future Projections

A career for life is no longer an option. Most people will hold jobs with a variety of employers and move across different employment sectors through their working life. Transferable and employability skills are essential in career development.

Research has shown a changing jobs market, with employers saying they need to recruit more skilled staff, while cutting the number of low-skilled jobs. This is good news for those graduating from university. Business and the IT sector are expected to see the

strongest rates of job growth in the next 10 years. Manufacturing, education and public administration jobs will continue to decline, as will administrative and secretarial occupations which will see the largest decline with 390,000 fewer jobs. The construction, health and social care sectors are expected to see strong growth, as will leisure and other service sectors which are expected to contribute over 400,000 additional jobs.

As we move to a digital economy, digital skills are becoming more and more important for students to master. By 2020 it is predicted that digital skills will be required by 90% of all jobs across all work sectors and there will be up to 900,000 unfilled IT vacancies.

Page layout

GR-Body text seen in EV3 and applied to all text – sans-serif, 11pt, justified, single line, 6pt space after each paragraph

1 mark

Document complete/paragraphs intact, A4, landscape, margins consistent (2cm), spacing consistent, columns aligned at top, no widows/orphans, split lists, charts, or bordered paragraph, no overlap in chart, no blank pages

1 mark

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CIE1300520	Janis	Martin	25-Oct-57	Yes	06-Oct-16	Internet and email	54	Pass	90%	
CIE6825657	Kirsty	McCabe	08-Dec-84	Yes	14-Mar-17	Internet and email	54	Pass	90%	
CIE8266362	Alejandro	Gunawardena	07-Jun-99	Yes	12-Jul-17	Internet and email	52	Pass	87%	
CIE5228246	Kieran	Walker	29-Sep-95	Yes	12-Oct-16	Internet and email	49	Pass	82%	
CIE7982362	Alisha	Yasin	22-Aug-99	Yes	28-Jun-17	Internet and email	49	Pass	82%	
CIE6892296	Anna	Grace	16-Sep-68	Yes	27-Jun-17	Internet and email	47	Pass	78%	
CIE5444557	Marjorie	Crooks	13-Oct-58	Yes	15-Feb-17	Internet and email	45	Pass	75%	
CIE7982330	Ayesha	Sultana	11-Aug-99	Yes	04-Jul-17	Internet and email	43	Fail	72%	
CIE7982095	Zenib	Bibi	09-Sep-98	Yes	04-Jul-17	Internet and email	43	Fail	72%	
CIE7982266	Muhammed	Khan	12-Dec-98	Yes	28-Jun-17	Internet and email	43	Fail	72%	
CIE8202452	Nazmin	Aktar	01-Feb-99	Yes	31-Aug-17	Internet and email	43	Fail	72%	
CIE7982152	Ayman	Dilshad	23-Oct-98	Yes	04-Jul-17	Internet and email	39	Fail	65%	
CIE7982049	Shiraz	Ahmed	28-Apr-99	Yes	28-Jun-17	Internet and email	34	Fail	57%	
CIE6482639	Simon	Atkins	19-Jul-87	Yes	16-Jun-17	Internet safety for IT users	s 55	Pass	92%	
CIE7017162	Bridget	Gibson	21-Nov-65	Yes	24-Oct-16	Internet safety for IT users	s 53	Pass	88%	
CIE6892289	Robert	Field	30-Mar-90	Yes	25-Jan-17	Internet safety for IT users	s 53	Pass	88%	
CIE6482614	Susan	Morrison	18-May-61	Yes	16-Jun-17	Internet safety for IT users	s 52	Pass	87%	
CIE6892360	Naomi	Whyte	29-Apr-93	Yes	25-Apr-17	Internet safety for IT users	s 52	Pass	87%	
CIE4711288	Rebecca	Henderson	27-Jul-91	Yes	15-Dec-16	Internet safety for IT user	s 52	Pass	87%	
CIE3660549	Kerry	Inglis	23-Aug-90	Yes	16-Mar-17	Internet safety for IT user	s 52	Pass	87%	
CIE6892339	Callum	Morrison	30-Jun-97	Yes	13-Jun-17	Internet safety for IT users	s 50	Pass	83%	
CIE6730789	Callum	Spencer	13-Feb-96	Yes	06-Jan-17	Internet safety for IT user	s 49	Pass	82%	
CIE6730789	Callum	Spencer	13-Feb-96	Yes	16-Sep-16	Security for internet users		Pass	100%	
CIE6602483	Andrew	Simister	23-Nov-68	Yes	27-Apr-17	Security for internet users	58	Pass	97%	

www.xtrapapers.com May/June 2018

Student_ID	First_Name	Family_Name	Birth_Date	Full_Time	Test_Date	Unit	Score	Result	%_Mark
CIE6891447	Ryan	Stewart	02-Aug-94	Yes	16-Dec-16	Security for internet users	56	Pass	93%
CIE6482607	Karen	Glendinning	18-Aug-65	Yes	26-Jan-17	Security for internet users	56	Pass	93%
CIE6075038	Joanna	O'Byrne	18-May-67	Yes	12-Dec-16	Security for internet users	53	Pass	88%
CIE2078019	Wai Wai Hnin	Su	26-Aug-60	Yes	16-Dec-16	Security for internet users	53	Pass	88%
CIE3434518	Catherine	Bell	28-Feb-55	Yes	01-Sep-16	Security for internet users	53	Pass	88%
CIE7073766	Oakley	Goulbourne	19-Apr-97	Yes	26-Apr-17	Security for internet users	53	Pass	88%
CIE5905876	Diane	Smith	01-Sep-63	Yes	19-May-17	Security for internet users	53	Pass	88%
CIE6482646	Richard	Parrish	12-Feb-53	Yes	26-Jan-17	Security for internet users	53	Pass	88%
CIE6730771	Rachel	Oliver	17-Jul-88	Yes	20-Dec-16	Security for internet users	53	Pass	88%
CIE7073759	Jamie	Goulbourne	19-Apr-97	Yes	21-Mar-17	Security for internet users	52	Pass	87%
CIE6892271	Michelle	Donnelly	03-Jun-82	Yes	27-Mar-17	Security for internet users	49	Pass	82%
CIE6892346	Sidra	Waheed	10-Apr-94	Yes	25-Apr-17	Security for internet users	46	Pass	77%
CIE6892321	Ellis	McLachlan	15-Sep-97	Yes	21-Mar-17	Security for internet users	45	Pass	75%
CIE6738106	Chloe	McConnachie	17-Apr-97	Yes	16-Feb-17	Using the internet	47	Pass	78%
CIE7982070	Ruhena	Begum	27-Jun-99	Yes	04-Jul-17	Using the internet	43	Fail	72%
CIE7982355	Jamie	Taylor	07-May-99	Yes	30-Jun-17	Using the internet	43	Fail	72%
CIE7982177	Janeth	Farooq	28-May-99	Yes	28-Jun-17	Using the internet	42	Fail	70%
CIE7982227	Luis	Hernandez	26-Jan-99	Yes	28-Jun-17	Using the internet	37	Fail	62%

Average mark 50

Name, Centre didate number

Calculates correct average *Score* on data 1 mark
Average Score displayed as integer, positioned under *Score* column. 1 mark
Label *Average mark* to left of value, 100% accurate 1 mark

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Title

Correct, 100% accurate, larger font 1 mark

Evening Testing Sessions

Name, Centre number, candidate number

Student_ID	Unit	Result	Test_Date	Test_Day	Start_Time
CIE3434518	Security for internet users	Pass	01-Sep-16	Friday	18:21:16
CIE5695495	Presentation	Pass	07-Oct-16	Friday	19:45:30
CIE6865324	Word processing	Pass	07-Oct-16	Friday	19:28:11
CIE7017162	Internet safety for IT users	Pass	24-Oct-16	Monday	18:34:06
CIE4711288	Spreadsheet	Pass	28-Oct-16	Friday	18:17:12
CIE6892339	Using a computer keyboard	Pass	21-Nov-16	Monday	18:35:12
CIE6891447	Security for internet users	Pass	16-Dec-16	Friday	18:12:09
CIE2078019	Security for internet users	Pass	16-Dec-16	Friday	18:18:09
CIE6730771	Multimedia and imaging	Pass	19-Dec-16	Monday	19:10:32
CIE6730732	Online collaboration	Pass	19-Dec-16	Monday	18:54:31
CIE2910334	Database	Fail	21-Feb-17	Friday	18:00:00
CIE6892307	Internet safety for IT users	Pass	27-Mar-17	Monday	18:00:00
CIE6892271	Security for internet users	Pass	27-Mar-17	Monday	18:12:54
CIE2160886	Word processing	Pass	16-Jun-17	Friday	18:04:12
CIE6482621	Internet safety for IT users	Fail	16-Jun-17	Friday	18:00:21
CIE5905876	Online collaboration	Pass	16-Jun-17	Friday	18:00:00
CIE8509750	Word processing	Pass	04-Dec-17	Monday	19:05:15

Sort ascending on *Test_Date*, no grouping 1 mark Specified fields, correct order 1 mark Portrait, fits one page, all fields present, fully visible 1 mark

Search (17 records)

Test_Day is **Monday** or **Friday** 1 mark Start_Time is **18:00 or later** 1 mark

MAIL MERGE

19/11/17

TAWARA EMPLOYABILITY PROGRAMME

Thank you for your interest in joining the Tawara Employability Programme. Details of your induction interview are given below. Please use the following checklist to rate your current strengths and bring this to the interview. We look forward to working with you.

Employa	ability Skills C	hecklist			
Name: «First Name» «Family Name»	Faculty: 0				
Course of study: «Course»		ourse Tutor»			
		1	2	3	
		Weak	Fair	Strong	
C	ommunication	1			
Talking and listening skills	and the free free of				
Able to deal with the public - customer care					
Team working					
Able to understand and follow instructions					
Telephone skills					
Interpersonal skills	2005-002			8	
Pe	rsonal Qualiti	es			
Able to accept praise			2	7	
Enthusiastic a					
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Able to plan and organise tasks	322382 A	408933	I -		Т
Numera	cy and Literac	y Skills			
Using numbers			2	3	
Writing messages and letters	7				

note to plan and organise tasks		
Numeracy and Li	teracy Skills	
Using numbers	4	÷
Writing messages and letters		
Problem S	olving	
Able to overcome problems and find solutions		
Use own initiative – thinking for yourself		
Able to ask for help		
Digital S	kills	1
Uses email effectively		
Uses productivity software efficiently		
Manages personal identity/security of data online		
Uses a range of tele-communication technologies		- 3
Uses technology to support collaborative working		
Manipulates images		
Uses social media effectively		
Cloud-based tools/services for collaboration/storage	7	9

	Induction In	terview	
Appointment	«Int_Day», «Int_Date»		
Time	«Int_Time»		
Interview with	«Interviewer»		
Location	«Site»	71 7-74 1-7-7-7	
Student Signature:	2 1-3 5-35-3	Date:	

Name, Centre numbe

Master document printed, 2 spellings corrected (folllowing/curent) 1 mark Name. Centre number. candidate number in footer 1 mark

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	TAWARA END	LOYABILIT	Y PROGRAMME		
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Interview with	Josh Williams				
Location:	Library		25.000		
Student Signature:	11.000.00		Date		

TAWARA EMPLOYABBLITY PROGRAMME

Thereby you for your indexed in gening the Teneral Employability Programme. Debate of your induction information and given below. Please use the following checkted to raile your current sharpflife and bring than to the informacy life look forward to working with your

Employability Salifu Checktel

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Covered of steely. Machine and Engineering

Trailor (Programme)

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Result of merge – 3 letters printed – Dina Ena, Morgan Collins, Hendrik Vrijdag 1 mark

PRESENTATION

Slides imported (5), no blank slides, no text changed, 1st slide title slide, name inserted 1 mark Master slide used to display name, Centre and candidate numbers, slide numbers 1 mark Slide 5 moved to become slide 3 (*Interpersonal Skills*) 1 mark

Name, Centre number, cambillate number

Skills Analysis for Employment

Presented by: Candidate Name

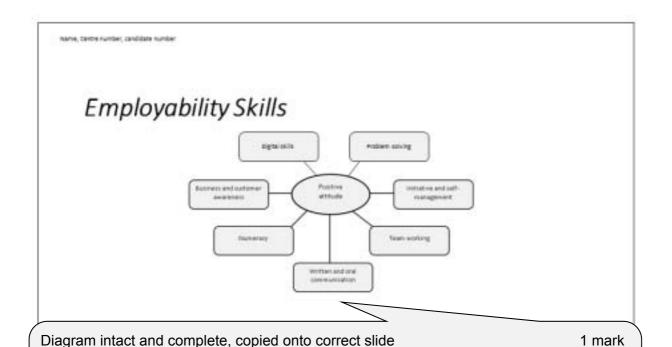
1

1 mark

1 mark

1 mark

1 mark



2 curved boxes created, outside border, same shading, correct quadrant

Correct lines to link, same thickness, positioned behind shapes (no gaps/overlap)

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Print slides 1–4 only, handouts 2 slides to page

All text same size, same font, 100% accurate

tiams, Cartra number, cardidate number

Interpersonal Skills

- Communication
- Teamwork
- · Leadership and supervising

1

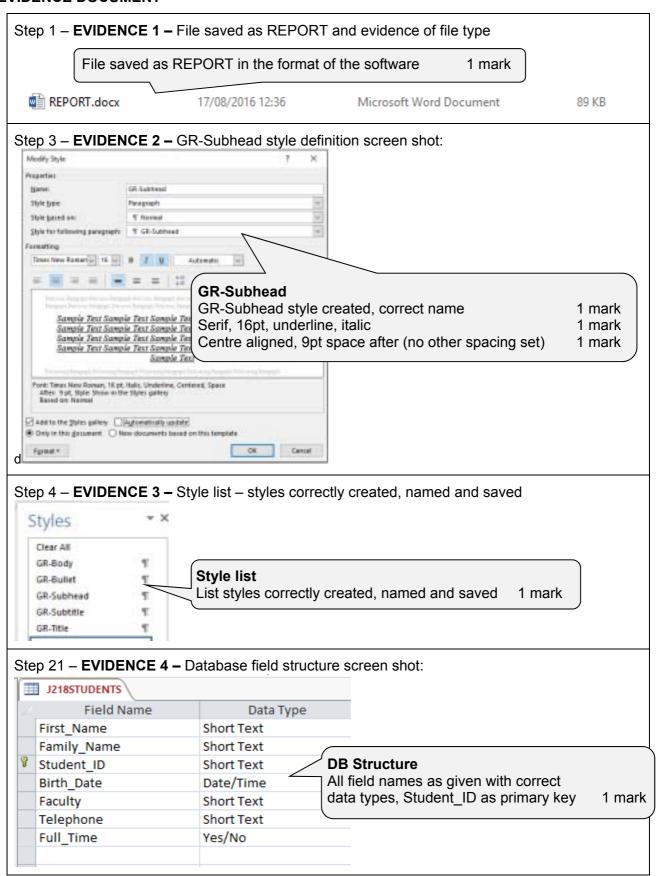
Name, Cartre number, candidate number

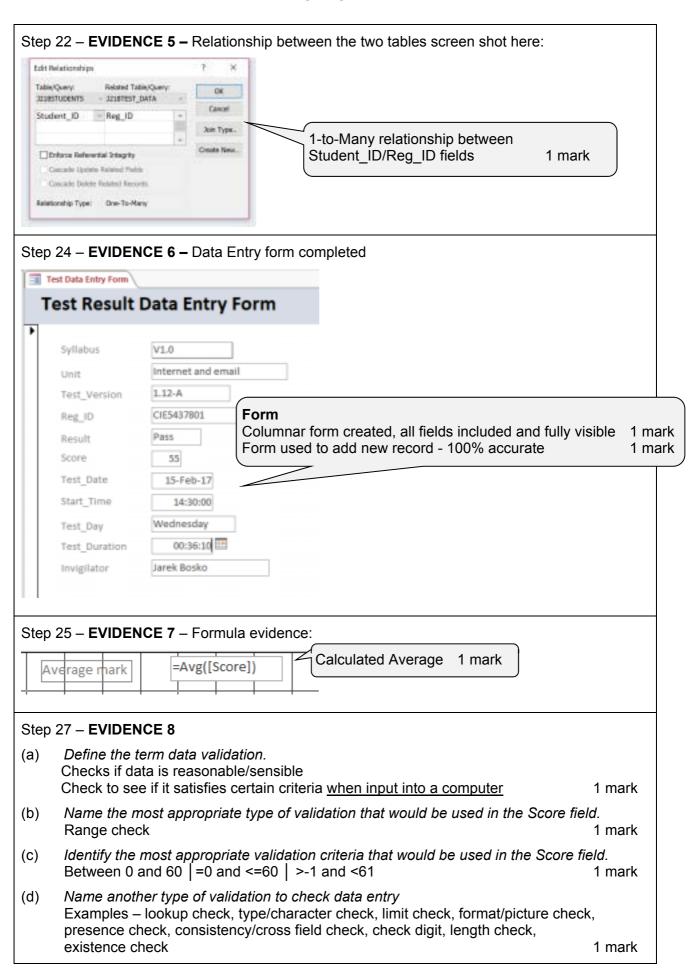
Exploration and Implementation Skills

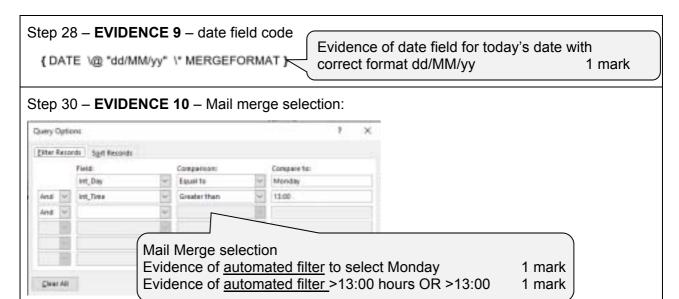
- · Researching and analysing
- · Problem solving and decision making
- · Planning and organising

4

EVIDENCE DOCUMENT







Step 32 - **EVIDENCE 11** - AO3

Discuss the advantages and disadvantages to the applicants of using an online form for this task.

Advantages:

Less potential errors as the user is only entering their own data whereas university staff will be bulk entering data

Easier to correct errors on an online form than a paper form

No need to remember to take the form to the interview as the data is entered by the applicant online

Easier for disabled people to use/accessibility tools can be used

Disadvantages

Not all applicants can complete an online form because they do not have a computer device/software

Not all applicants can complete an online form because they do not have the IT Skills Not all applicants can access an online form because they do not have internet connectivity

Increased risk of data loss as the data can be transmitted electronically

Increased risk of unauthorised access to personal data as data transmitted electronically Possible data protection issues as the data is stored in digital form

Must have an advantage and disadvantage to get full marks.

Allow one mark for reasoned conclusion. [Total: 4 marks]

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