

Cambridge IGCSE™ (9-1)

INFORMATION AND COMMUNICATION TECHNOLOGY

0983/21

Paper 2 Document Production, Data Manipulation and Presentations

May/June 2022

MARK SCHEME

Maximum Mark: 80

Published

This mark scheme is published as an aid to teachers and candidates, to indicate the requirements of the examination. It shows the basis on which Examiners were instructed to award marks. It does not indicate the details of the discussions that took place at an Examiners' meeting before marking began, which would have considered the acceptability of alternative answers.

Mark schemes should be read in conjunction with the question paper and the Principal Examiner Report for Teachers.

Cambridge International will not enter into discussions about these mark schemes.

Cambridge International is publishing the mark schemes for the May/June 2022 series for most Cambridge IGCSE, Cambridge International A and AS Level and Cambridge Pre-U components, and some Cambridge O Level components.

This document consists of 17 printed pages.

© UCLES 2022 [Turn over

Generic Marking Principles

These general marking principles must be applied by all examiners when marking candidate answers. They should be applied alongside the specific content of the mark scheme or generic level descriptors for a question. Each question paper and mark scheme will also comply with these marking principles.

GENERIC MARKING PRINCIPLE 1:

Marks must be awarded in line with:

- the specific content of the mark scheme or the generic level descriptors for the question
- the specific skills defined in the mark scheme or in the generic level descriptors for the question
- the standard of response required by a candidate as exemplified by the standardisation scripts.

GENERIC MARKING PRINCIPLE 2:

Marks awarded are always whole marks (not half marks, or other fractions).

GENERIC MARKING PRINCIPLE 3:

Marks must be awarded **positively**:

- marks are awarded for correct/valid answers, as defined in the mark scheme. However, credit
 is given for valid answers which go beyond the scope of the syllabus and mark scheme,
 referring to your Team Leader as appropriate
- marks are awarded when candidates clearly demonstrate what they know and can do
- marks are not deducted for errors
- marks are not deducted for omissions
- answers should only be judged on the quality of spelling, punctuation and grammar when these features are specifically assessed by the question as indicated by the mark scheme. The meaning, however, should be unambiguous.

GENERIC MARKING PRINCIPLE 4:

Rules must be applied consistently, e.g. in situations where candidates have not followed instructions or in the application of generic level descriptors.

GENERIC MARKING PRINCIPLE 5:

Marks should be awarded using the full range of marks defined in the mark scheme for the question (however; the use of the full mark range may be limited according to the quality of the candidate responses seen).

GENERIC MARKING PRINCIPLE 6:

Marks awarded are based solely on the requirements as defined in the mark scheme. Marks should not be awarded with grade thresholds or grade descriptors in mind.

© UCLES 2022 Page 2 of 17

and amenities

ation every

र make it

ntless

d on

ents

cted

arter

the

arty

ıd

bf

1 mark

1 mark

1 mark

1 mark

Tawara Adriatic Charters

'acht Charter Guide

1 mark

~e6l

Subheads (4)

single line spacing

Header

Text in header area, centred

Header text **Tawara Adriatic Charters** 100% accurate 1 mark

ı seas and l

one of the most popular destinations for yacht charter in the Mediterranean. The islands, beautiful beaches and endless shorelines to explore. The crystal blue wal snorkelling, swimming and scuba diving. You can count on a holiday experience

сe

your expectations.

Types of Charter

We of ar three main types of yacht on tharter is a yacht rental without co YC-title style applied - matches style defined in EV2 1 mark (sans-serif 34pt, right, bold, italic, single line space, Opt before, 9pt after)

Insurance

Serif, 16pt, bold, italic, centre, 6pt after, 0pt before,

before you travel with us. This should cover all

activities associated with sea travel including

personal liability, cancellation and travel

disruption, money and personal effects, and

medical expenses. All European Union citizens

should carry the European Health Insurance

Card (EHIC). This makes it easier to access

free or reduced cost, state provided medical

treatment and medication costs in the

European Economic Area.

пачен пізагансе поні а гераїаьіе

es the con

ting a differ

warter yachts are fully insured against

YC-subhead modified in EV3, correct formatting applied:

Columns

Section break – applied to correct text 1 mark 2 columns, 1 cm column spacing

> certificate. Bareboat charters offer a truly unique and liberating holiday experience. You have the freedom to plan your own itinerary and explore at your own pace. The Adriatic area provides ideal sailing conditions for those crewing the boat themselves.

An alternative to a bareboat charter is a skippered charter. A professional skipper is hired who takes responsibility for the

provide the best of both worlds as help crew the boat experienced skipper w there to assist and keep bareboat is less expe yacht. A fully crewed ch looking for maximum d

These boats tend to be larger and more luxurious with additional equipment such as hot tubs, satellite TV and a range of water sport equipment. You decide on the itinerary with a chef to serve the best cuisine and a professional crew to take care of your safety and comfort.

Our flotilla charters offer the freedom of skippering your own vessel with the support of a flotilla crew. A group of yachts sail together accompanied by a lead yacht with a flotilla

skipper and hostess for newly qualified planned and morning the planned route a Flotilla charters

boat, navigation and passengers

Image

Image inserted in correct paragraph Image rotated 180° Resized to 4 cm wide with aspect ratio maintained

Aligned top of text and right margin with text wrapped

limited to the value of the security deposit. At the end of your charter the deposit is refunded subject to there being no claims, damage to the boat or loss of equipment on board.

Costs

We want the cost of your charter holiday to be as transparent as possible. Every quote from us will list what is included, compulsory extras and optional add-ons. There are no hidden Our vacht charter prices are

Footer

Automated page number left aligned and name, centre number, candidate number right aligned

ాtal damage. Your personal

Name, centre number, candidate number

Tawara Adriatic Charters

guests in your party. In addition to the cost of the yacht, flights and transfers, there are some extra costs which are not included in the base charter cost. These are payable locally and include:

beach towels

- children's life jackets
- entertainment systems
- food and drink
- fuel for navigation and generator
- local cruising tax
- mooring and harbour fees
- on-board Wi-Fi
- water sports equipment.

If you book a crewed charter with us an Advanced Provisioning Allowance is payable. This is paid at the time of booking and is normally set at 30% of the base charter fee. This allowance is used by the crew to provision the yacht and to cover all extra expenses associated with your charter. If the extra costs amount to less than the APA, then you will be reimbursed the balance at the end of your charter. If the APA does not cover the total extra costs, then the balance must be settled. Some guests choose to leave any APA left over as gratuity for the crew, if they have provided an excellent charter experience.

Mooring

Mooring in the home port on the first and last night of your charter is free of charge. There is ample free parking and the complex is staffed 24 hours a day. Away from the home port mooring fees are widespread and you will need

List sorted into alphabetical order	1 mark	arged
Bullets applied to correct data	1 mark 1 mark	your
Aligned left margin, single line,		
Opt space between, 6pt after last item	1 mark	arinas

equipped with modern facilities. They are the most expensive option but do offer the best facilities in the form of security, water and electricity supplies, toilet and shower facilities, laundry services, shops and restaurants. Ports are cheaper but usually have limited facilities available. During the summer season demand for moorings often exceeds the available capacity so it is advisable to make an online berth reservation before arrival. The following table gives examples of the daily berthing costs for this summer:

	Boat Length		
	12m	15m	20m
Branimir Marina	€72	€130	€187
Marina Naupotiri	€85	€96	€159
Marina Vitus	€98	€110	€125
Pavao Island Marina	€74	€90	€115
Port Diurak	€90	€118	€157

At the commencement of your che yacht is supplied with a

basic sup bread a

be supp One bot

Table

Row 1, cols 2, 3 and 4 merged, text centred 1 mark Column 1, rows 1 and 2 merged 1 mark Grey shading applied to rows 1 and 2 only 1 mark YC-table style applied rows 2 to 7 1 mark (TNR, 10pt, italic, left, single line, 0pt space before and after each row) Table structure maintained, complete, all borders and data fit within column width, data on one line 1 mark 1pt solid gridlines printed, 6pt space after table

s water cilities. basis. will not supply ashore. ans no ts offer at with

option.

Tawara Adriatic Charters is a highly professional yacht charter company with an unrivalled reputation for service and excellence. We have over 100 charter yachts and are constantly investing in our fleet. When you choose a Tawara Adriatic Charter you can be sure you are sailing in safety and comfort. Our highly skilled staff are dedicated to ensuring every client is well served. Welcome aboard, relax and let us find the perfect solution to guarantee you an unforgettable private yacht charter experience.

Presentation

Document complete/paragraphs intact, portrait, consistent margins, pages and columns aligned at top, no widows/orphans, list and table not split, no blank pages, style formatting maintained space below columns <=6pt 1 mark

1 mark

Title
Correct 100% accurate 1 mark

Sea Fleet Bookings

Title	First_Name	Last_Name	Telephone	Depart_Date	Depart_Port	Yacht_Name	Length(m)	Days	Day_Rate	Charter_Cost
Mrs	Charlotte	Balint	077009001456	06-Sep-22	Pavao Island Marina	Chelsea Girl	11.97	14	COOC	£12,404
Mr	Andras	Kovacs	077009001916	05-Aug-22	Pavao Island Marina	Calculated	field			£12,404
Mr	Paul	Davies	077009002536	26-Jul-22	Pavao Island Marina		neiu 0% accurate		1 mark	£8,860
Mr	Finley	Kosar	077009001111	12-Jun-22	Pavao Island Marina	Charter cos			1 mark	£12,404
Miss	Cachelle	De Luca	077009002117	27-May-22	Pavao Island Marina	Charter cos	t Calculated		I IIIaIK	£14,176
Mr	Afreen	Akhtar	077009001816	17-May-22	Pavao Island Marina	Chelsea Girl	11.97	10	£886	£8,860
Mr	Ryan	Copeland	077009001959	07-May-22	Pavao Island Marina	Chelsea Girl	11.97	10	£886	£8,860
Mr	Dylan	Green	077009002832	17-Sep-22	Port Djurak	Della Odissea	14.40	14	£574	£8,036
Mr	Henrique	Madeiros	077009002634	30-Aug-22	Port Djurak	Della Odissea	14.40	10	£574	£5,740
Miss	Georgiana	Bibi	077009003125	24-Jul-22	Port Djurak	Della Odissea	14.40	12	£574	£6,888
Mr	Connor	Johnson	077009003241	06-Jul-22	Port Djurak	Della Odissea	14.40	10	£574	£5,740
Mr	Isaac	Ravenscroft	077009002682	21-Jun-22	Port Djurak	Della Odissea	14.40	15	£574	£8,610
Ms	Monika	Cermak	077009002838	03-Jun-22	Port Djurak	Della Odissea	14.40	10	£574	£5,740
Mr	Vincent	Williamson	077009004325	12-Sep-22	Marina Naupotiri	Maisea Anne	14.15	10	£659	£6,590
Mr	Marius	Baillie	077009003658	17-Aug-22	Marina Naupotiri	Maisea Anne	14.15	10	£659	£6,590
Mr	Jimmy	Rimmer	077009003389	26-Jul-22	Marina Naupotiri	Maisea Anne	14.15	14	£659	£9,226
Mr	Dexter	Williams	077009004767	14-Jul-22	Marina Naupotiri	Maisea Anne	14.15	12	£659	£7,908
Mrs	Rahma	Abdillahi	077009003441	30-Jun-22	Marina Naupotiri	Maisea Anne	14.15	14	£659	£9,226
Mr	Jack	Wheelwright	077009003723	12-Jun-22	Marina Naupotiri	Maisea Anne	14.15	10	£659	£6,590
Mr	Alexander	Henderson	077009003948	25-May-22	Marina Naupotiri	Maisea Anne	14.15	18	£659	£11,862
Mr	Gabriel	Brown	077009004877	10-Sep-22	Branimir Marina	Sea Biscuit	14.15	10	£626	£6,260

Select records (41):

Yacht_Name contains sea 1 mark Days is >=10 1 mark Specified fields, correct order, headings match the data 1 mark Landscape, single page wide, fits 2 pages, all base fields, no truncation 1 mark Sort ascending on Yacht_Name then descending Depart_Date 1 mark

Name, centre number, candidate number

Name, centre number, candidate number displays in page footer, on every page, no other data

1 mark

© UCLES 2022 Page 5 of 17

PUBLISHED

New record **Ewan Brown** entered once – 100% accurate 1 mark New record - does not replace record *Ramesh Singh* 1 mark Depart_Date import DMY and format dd-MMM-yy 1 mark Length(m) stored and presented as 2dp (not rounded) 1 mark Charter_Cost and Day_Rate values same currency symbol, 0dp1 mark

ron na mesh van aya	Coleman Fletcher Singh Brown Thompson Cook	Telephone 077009004893 077009005488 077009004878 077009004128 077009005869	Depart_Date 21-Aug-22 27-Jul-22 05-Jul-22 15-Jun-22 15-May-22	Depart_Port Branimir Marina Branimir Marina Branimir Marina Branimir Marina	Yacht_Name Sea Biscuit Sea Biscuit Sea Biscuit	Length(m) 14.15 14.15 14.15	12 10 14	Day_Rate £626 £626 £626	Charter_Cost £7,512 £6,260 £8,764
na wesh yan aya	Fletcher Singh Brown Thompson	077009005488 077009004878 077009004128	27-Jul-22 05-Jul-22 15-Jun-22	Branimir Marina Branimir Marina	Sea Biscuit Sea Biscuit	14.15 14.15	10 14	£626	£6,260
mesh /an aya	Singh Brown Thompson	077009004878 077009004128	05-Jul-22 15-Jun-22	Branimir Marina	Sea Biscuit	14.15	14		
<mark>/an</mark> aya /	Brown Thompson	077009004128	15-Jun-22					£626	£8,764
aya /	Thompson			Branimir Marina	Coo Discuit				,
,		077009005869	15 May 22		Sea Biscuit	14.15	<mark>12</mark>	£626	£7,512
	Cook		13-iviay-22	Branimir Marina	Sea Biscuit	14.15	21	£626	£13,146
	COOK	077009007899	19-Sep-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
arles	Holden	077009007579	24-Aug-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
е	Davidson	077009006183	10-Aug-22	Marina Naupotiri	Seabreeze	11.35	14	£370	£5,180
an	Thornton	077009007869	31-Jul-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
am	Clark	077009008223	19-Jul-22	Marina Naupotiri	Seabreeze	11.35	12	£370	£4,440
trick	Adams	077009007746	10-Jun-22	Marina Naupotiri	Seabreeze	11.35	21	£370	£7,770
rey	Cooper	077009006452	23-May-22	Marina Naupotiri	Seabreeze	11.35	10	£370	£3,700
de	Tucker	077009007469	07-May-22	Marina Naupotiri	Seabreeze	11.35	16	£370	£5,920
rquin	Marchant	077009009354	24-Aug-22	Marina Naupotiri	Spirit of the Sea	14.15	10	£659	£6,590
tima	Begum	077009008692	23-Jul-22	Marina Naupotiri	Spirit of the Sea	14.15	14	£659	£9,226
licia	Meyer	077009009146	13-Jul-22	Marina Naupotiri	Spirit of the Sea	14.15	10	£659	£6,590
izan	Shazad	077009009447	29-Jun-22	Marina Naupotiri	Spirit of the Sea	14.15	14	£659	£9,226
ır	Koa	077009008668	07-Jun-22	Marina Naupotiri	Spirit of the Sea	14.15	21	£659	£13,839
niel	Dixon	077009008425	28-May-22	Marina Naupotiri	Spirit of the Sea	14.15	10	£659	£6,590
yson	Sutherland	077009008385	14-May-22	Marina Naupotiri	Spirit of the Sea	14.15	14	£659	£9,226
				Total bookings	41				
r ti iz	quin ima cia zan niel	quin Marchant ima Begum cia Meyer zan Shazad Koa niel Dixon	quin Marchant 077009009354 ima Begum 077009008692 cia Meyer 077009009146 zan Shazad 077009009447 r Koa 077009008668 niel Dixon 077009008425	quin Marchant 077009009354 24-Aug-22 ima Begum 077009008692 23-Jul-22 cia Meyer 077009009146 13-Jul-22 zan Shazad 077009009447 29-Jun-22 r Koa 077009008668 07-Jun-22 niel Dixon 077009008425 28-May-22	quin Marchant 077009009354 24-Aug-22 Marina Naupotiri ima Begum 077009008692 23-Jul-22 Marina Naupotiri cia Meyer 077009009146 13-Jul-22 Marina Naupotiri zan Shazad 077009009447 29-Jun-22 Marina Naupotiri Koa 077009008668 07-Jun-22 Marina Naupotiri niel Dixon 077009008425 28-May-22 Marina Naupotiri son Sutherland 077009008385 14-May-22 Marina Naupotiri	quin Marchant 077009009354 24-Aug-22 Marina Naupotiri Spirit of the Sea sima Begum 077009008692 23-Jul-22 Marina Naupotiri Spirit of the Sea cia Meyer 077009009146 13-Jul-22 Marina Naupotiri Spirit of the Sea can Shazad 077009009447 29-Jun-22 Marina Naupotiri Spirit of the Sea can Koa 077009008668 07-Jun-22 Marina Naupotiri Spirit of the Sea can Dixon 077009008425 28-May-22 Marina Naupotiri Spirit of the Sea can Sutherland 077009008385 14-May-22 Marina Naupotiri Spirit of the Sea can Sutherland 077009008385 14-May-22 Marina Naupotiri Spirit of the Sea can Sutherland 077009008385	quin Marchant 077009009354 24-Aug-22 Marina Naupotiri Spirit of the Sea 14.15 ima Begum 077009008692 23-Jul-22 Marina Naupotiri Spirit of the Sea 14.15 cia Meyer 077009009146 13-Jul-22 Marina Naupotiri Spirit of the Sea 14.15 2an Shazad 077009009447 29-Jun-22 Marina Naupotiri Spirit of the Sea 14.15 Koa 077009008668 07-Jun-22 Marina Naupotiri Spirit of the Sea 14.15 niel Dixon 077009008425 28-May-22 Marina Naupotiri Spirit of the Sea 14.15 Son Sutherland 077009008385 14-May-22 Marina Naupotiri Spirit of the Sea 14.15	quin Marchant 077009009354 24-Aug-22 Marina Naupotiri Spirit of the Sea 14.15 10 ima Begum 077009008692 23-Jul-22 Marina Naupotiri Spirit of the Sea 14.15 14 cia Meyer 077009009146 13-Jul-22 Marina Naupotiri Spirit of the Sea 14.15 10 zan Shazad 077009009447 29-Jun-22 Marina Naupotiri Spirit of the Sea 14.15 14 Koa 077009008668 07-Jun-22 Marina Naupotiri Spirit of the Sea 14.15 21 niel Dixon 077009008425 28-May-22 Marina Naupotiri Spirit of the Sea 14.15 10 son Sutherland 077009008385 14-May-22 Marina Naupotiri Spirit of the Sea 14.15 14	quin Marchant 077009009354 24-Aug-22 Marina Naupotiri Spirit of the Sea 14.15 10 £659 ima Begum 077009008692 23-Jul-22 Marina Naupotiri Spirit of the Sea 14.15 14 £659 cia Meyer 077009009146 13-Jul-22 Marina Naupotiri Spirit of the Sea 14.15 10 £659 zan Shazad 077009009447 29-Jun-22 Marina Naupotiri Spirit of the Sea 14.15 14 £659 Koa 077009008668 07-Jun-22 Marina Naupotiri Spirit of the Sea 14.15 21 £659 son Sutherland 077009008385 14-May-22 Marina Naupotiri Spirit of the Sea 14.15 14 £659

Count correct on data (41), in report footer at end of report, integer 1 mark Label **Total bookings** accurate, to left of value 1 mark

Name, centre number, candidate number

© UCLES 2022 Page 6 of 17

Label headings

Yacht_Name field correct position, centre aligned, bold,

larger font size on every label 1 mark

Dalmatian Princess

Aqua Calma

Mr Abraham Friedman

OX1 6LQ

Branimir Marina, Italy

27-Jun-22

28

Name, centre number, candidate number

Mr Luca Galambos

TD9 8SQ

Marina Naupotiri, Greece

09-Jun-22

28

Name, centre number, candidate number

Palmetto Blues

Bello Vento

Mrs Sophie Gordon

SO32 3JT

Marina Naupotiri, Greece

14-May-22

28

Name, centre number, candidate number

Mr Aidan Murphy SP1 2LQ

Branimir Marina, Italy

18-May-22

28

Name, centre number, candidate number

Bella Donna

Mystical Spirit

Mr Logan Richardson

AB41 5FB

Marina Naupotiri, Greece

04-Jun-22

28

21-May-22

Marina Naupotiri, Greece

Mrs Lily Schofield

SY10 2NU

Name, centre number, candidate number Name, centre number, candidate number

Select records (8):

Days is 28

Depart Country does not include Croatia

1 mark

1 mark

Freedom Hunter

Serendipity

Miss Rahmiya Shafiq

TW17 8DS

Marina Naupotiri, Gre

Mr Elias Sutherland

PA119SJ

Branimir Marina, Italy

8 fields left aligned, correct position:

1 mark

Title First_Name Last_Name

Post Code

Depart_Port Depart_Country

Depart_Date

Days

Correct spacing and punctuation

1 mark 1 mark

Sort ascending of Last Name

1 mark

Name, centre number, candidate number bottom left of each label

Portrait, 2 columns × 4 rows, 8 to page layout, no truncation

1 mark

© UCLES 2022

Page 7 of 17

Task 4 - Mail merge

Merge Fields inserted – Placeholders and <> replaced

Fields «Surname» | «Forename» | «Telephone» | «Enquiry_no» correct position 1 mark

Fields «Type» | «Depart_port» | «Country» | «Guests» correct position 1 mark

All fields correct spacing with £ symbol and punctuation retained

1 mark

1 mark

wara Adriatic Charters Customer Enquiry

CUSTOMER DETAILS					
Surname:	«Surname»	Forename:	«Forename»		
Telephone:	«Telephone»				
Enquiry Number:	«Enquiry_no»				
CHARTER DETAILS					
Charter type:	«Type»				
Departure point:	«Depart_port», «Country»				
Number of people:	«Guests»	Cabins:	«Cabins»		
Departure date:	«Depart_date»				
Duration (days):	«Days_duration»				
Budget (week):	£«Weekly_budget»		_		

Customers must be advised:

- a deposit of 20% of the total cost of the charter is payable when booking and must be
 enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings
 made within 8 weeks of the departure date must be paid in full at the time of booking
- mooring costs vary and are not included in the charter quote
- · transfers from the airport to the boat can be arranged on request
- skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking
- · our yachts are fully insured for total loss and accidental damage
- personal details provided are treated in accordance with our privacy policy. We do not use
 personal information for marketing or sell to third party marketing companies.

Travel Advisor: Name, centre number, candidate number	Date:	
---	-------	--

Candidate details here replaced with name, centre number, candidate number, master document printed 1 mark

© UCLES 2022 Page 8 of 17

Result of merge – correct 3 forms printed – *Dinanath Chaudhary, Luca Gilbertson, Lawrence Pennington* 1 mark

Tawara Adriatic Charters

Customer Enquiry

CUSTOMER DETAILS				
Surname:	Chaudhary	Forename:	Dinanath	
Telephone:	077009001233			
Enquiry Number:	1026			
CHARTER DETAILS				
Charter type:	Bareboat			
Departure point:	Branimir Marina, Italy			
Number of people:	11	Cabins:	5	
Departure date:	26/07/2022			
Duration (days):	17			
Budget (week):	£ <mark>675</mark>			

Customers must be advised:

- a deposit of 20% of the total cost of the charter is payable when booking and must be
 enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings
 made within 8 weeks of the departure date must be paid in full at the time of booking
- · mooring costs vary and are not included in the charter quote
- · transfers from the airport to the boat can be arranged on request
- skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking
- · our yachts are fully insured for total loss and accidental damage
- personal details provided are treated in accordance with our privacy policy. We do not use
 personal information for marketing or sell to third party marketing companies.

Travel Advisor:

© UCLES 2022 Page 9 of 17

Tawara Adriatic Charters

Customer Enquiry

CUSTOMER DETAILS				
Surname:	Gilbertson	Forename:	Luca	
Telephone:	077009001262			
Enquiry Number:	1555			
CHARTER DETAILS				
Charter type:	Crewed			
Departure point:	Branimir Marina, Italy			
Number of people:	8	Cabins:	4	
Departure date:	23/06/2022			
Duration (days):	21			
Budget (week):	£ <mark>825</mark>			

Customers must be advised:

- a deposit of 20% of the total cost of the charter is payable when booking and must be
 enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings
 made within 8 weeks of the departure date must be paid in full at the time of booking
- · mooring costs vary and are not included in the charter quote
- · transfers from the airport to the boat can be arranged on request
- skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking
- · our yachts are fully insured for total loss and accidental damage
- personal details provided are treated in accordance with our privacy policy. We do not use personal information for marketing or sell to third party marketing companies.

Travel Advisor:	Name, centre number, candidate number	Date:	
-----------------	---------------------------------------	-------	--

© UCLES 2022 Page 10 of 17

Tawara Adriatic Charters

Customer Enquiry

CUSTOMER DETAILS				
Surname:	Pennington	Forename:	Lawrence	
Telephone:	077009001314			
Enquiry Number:	1877			
CHARTER DETAILS				
Charter type:	Bareboat			
Departure point:	Marina Vitus, Croatia			
Number of people:	6	Cabins:	4	
Departure date:	14/05/2022			
Duration (days):	18			
Budget (week):	£1000			

Customers must be advised:

- a deposit of 20% of the total cost of the charter is payable when booking and must be
 enclosed with your booking form. The balance is due 8 weeks prior to departure. Bookings
 made within 8 weeks of the departure date must be paid in full at the time of booking
- · mooring costs vary and are not included in the charter quote
- · transfers from the airport to the boat can be arranged on request
- skippers of bareboat charters must hold appropriate qualifications. Evidence must be provided at the time of booking
- our yachts are fully insured for total loss and accidental damage
- personal details provided are treated in accordance with our privacy policy. We do not use
 personal information for marketing or sell to third party marketing companies.

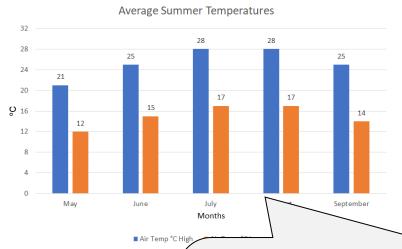
ravel Advisor: Name, centre number, candidate number	Date:	
--	-------	--

© UCLES 2022 Page 11 of 17

Task 5 - Presentation



Climate



- features hot dry summers and mild, rainy winters
- temperatures in summer can reach 34°C to 38°C
- temperatures in winter drop to around 13°C
- winter winds are common

Vertical comparative bar chart created using correct data 1 mark Month labels on category axis, values with numbers on value axis 1 mark Chart title 100% accurate 1 mark Axis labels 100% accurate - value axis title °C, category axis title Months 1 mark Values only as data labels at the top of each bar 1 mark Legend correct Air Temp °C High and Air Temp °C Low 1 mark Value axis displays minimum 0, maximum 32 1 mark Value axis increments set at 4 1 mark Correct slide, left of bullets, chart data fully visible, no overlap/split words 1 mark Only correct single full-page slide printed in landscape 1 mark

© UCLES 2022 Page 12 of 17

Presentation complete – slides imported, consistent title/bullet layout, no blank slides, no text changed 1 mark

Master slide – name, centre number, candidate number

slide number top left 1 mark

Slide 1 changed to Title layout, title larger than subtitle, centred in middle of slide 1 mark

Slide Sea Currents deleted (slide 3 now Location) 1 mark

Tawara Adriatic Charters

Your Guide to the Adriatic

Name, centre number, candidate number

The Adriatic Region

- · one of the most unspoilt locations in the world
- · beautiful beaches and coastline
- more than 1,300 islands and islets
- crystal blue waters ideal for snorkelling, swimming and scuba diving
- warm temperatures and calm currents provide perfect seafaring conditions

Name, centre number, candidate number

1

23/09/2020

Location

- northernmost part of the Mediterranean Sea
- surrounded by the Apennine Mountains and Dinaric Alps
- bordered to the west by Italy and to the east by Slovenia, Bosnia and Herzegovina, Montenegro, Croatia and Albania

Name, centre number, candidate number

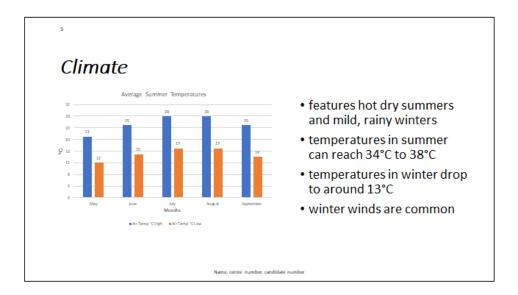
Adriatic Sea

- separates Italy and the Balkan Peninsula
- total area of 53,500 square miles (width 120 miles, length 500 miles)
- average depth is 828 feet, the deepest spot is 4,045 feet
- surface temperature 27°C in summer, 10°C in winter
- · many protected marine areas

Name, centre number, candidate number

2

28/04/2022



Wind and Tides

- tidal range is very small from 30 cm to 60 cm
- prevailing winds in the area are Bora and Sirocco
 - Bora strong northeast wind, brings cold, dry continental air, gusts up to 112 miles per hour
 - Sirocco southeast wind, brings humid, warm air, often carrying Saharan sand causing rain dust
 - t/ vinds often alternate in winter, with an interval of calm

Slide 6:

Original correct 2 lines indented, bullets and text aligned consistently Original bullets changed to dashes with spacing maintained Original correct 2 lines text formatted as shown All 6 slides printed with 2 slides to page

3

1 mark

1 mark

1 mark

1 mark

EVIDENCE DOCUMENT

